



TradeHawk

Where's My Position?

On occasion, **TradeHawk** and Tradier miss a “heartbeat” or message between one another.

DON'T PANIC!!!

Here's what to do if this situation occurs:

1. Refresh your positions using the TH main menu “Refresh” button:



Click the Pos button

2. If number 1 above does not work, refresh your Risk Portfolio by choosing “Positions” from the drop down:

Risk Portfolio

1. Choose Positions to refresh screen

Layout: Lex Twitter Feed

	DTE	Position	Total	%	Value	Trade	Change	Delta	Theta
▼ MSFT			268	1.79%	15,229	101.53	0.37%	150	
▼ Equity									
MSFT		150	268	1.79%	15,229	101.53	0.37%	150	
▼ MU			-930	-7.73%	10,840	53.79	53.80	53.79	1.05%
▼ 07/20/2018			130	98.85%	-1.50	-1.31			
65.000 (Call)	11	-1	130	98.85%	-1.50	-1.31	0.01	0.02	0.01
▼ 08/17/2018			-24.00	-22.64%	82.00	0.53			
80.000 (Call)	39	2	-63.00	-92.65%	5.00	0.34	0.02	0.03	0.03
45.000 (Put)	39	2	39.00	103%	77.00	0.19	0.38	0.39	0.38
▼ Equity									
MU		200	-1,036	-8.78%	10,759	58.97	53.79	53.80	53.79
▼ NFLX			5,257	2.91%	185,740	412.66	412.85	412.79	1.11%
▼ Equity									
NFLX		450	5,257	2.91%	185,740	401.07	412.66	412.85	412.79
▼ NKE			3,984	42.69%	1,916	76.99	77.00	77.00	0.68%
▼ 07/20/2018			-485	-76.98%	-1,115	-3.15			
71.500 (Call) (ITM)	11	-2	-485	-76.98%	-1,115	-3.15	5.40	5.75	5.32
▼ 08/17/2018			4,251	83.85%	-819	-0.65			
65.000 (Put)	39	-78	4,251	83.85%	-819	-0.65	0.09	0.12	0.11
▼ Equity									
NKE		50	218	6.00%	3,850	72.64	76.99	77.00	77.00
▼ NUGT			27.75	2.22%	1,278	25.55	25.56	25.55	0.43%
▼ Equity									
NUGT									

3. Check the Tradier website for your position:

<https://brokerage.tradier.com/#/dashboard>

4. Call Tradier customer service. They will be able to verify your position and help you trade out of it:

980-272-3880